

# Annual PERFORMANCE QUALITY MPROVEMENT

TxGBR is dedicated to delivering quality services, using PQI data to assess and ensure transparency and accountability to the community.

FY 2024

















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# Leadership

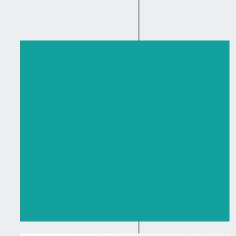
As we reflect on 2024 and look to 2025, our 50th Anniversary year, we have had many blessings and accomplishments that have expanded our mission beyond our 470-acre Ranch. Texas Girls and Boys Ranch has a rich history of serving families throughout our campus and foster care programs. As a result, 2024 witnessed our determination to pursue new and innovative ways to help Aftercare (aged-out youth) and to support adoptive families who have opened their hearts to love children of all ages by making them permanent members of their families. Many of these families need additional support because they discover quickly that love is the catalyst, but not the stand-alone solution.

We are pleased with the direction we are going, but realize that even after 50 years, we are really just getting started! We want to thank our Ranch family and the many stakeholders who have joined us in our mission of:

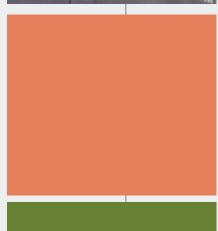
#### Sharing Jesus, Healing Hearts, Transforming Lives

John Sigle

John Sigle, President





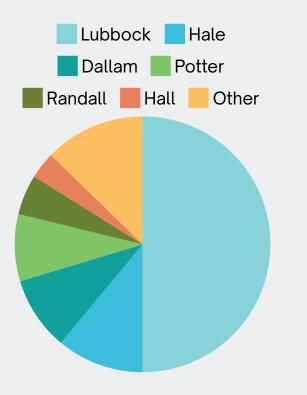






#### Counties Served

The focus of Texas Girls and Boys Ranch is the Lubbock area, but children can be placed from all over the state for various reasons. This past year we served children from all around the South Plains and our great state.



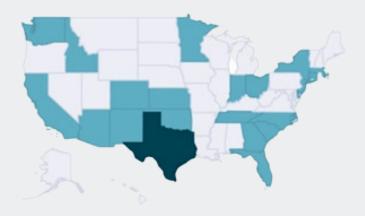


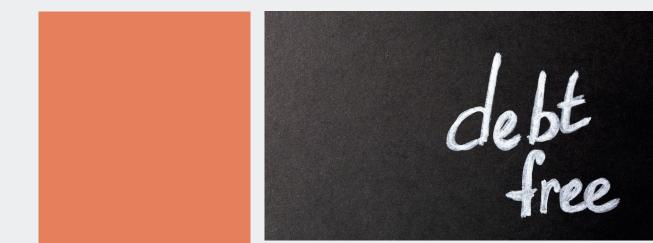


#### Community Support

Texas Girls and Boys Ranch is proudly supported by donations from our community. This past year, **1,087** donors gave to support the mission of our agency. We have partnered with over **90** area churches this year. These churches support our ministries through a variety of ways including donation drives and special offerings.

Through this generous giving, Texas Girls and Boys Ranch is proud to say we continue to be a debt free agency. **GIVING BY STATE** 





#### Volunteers

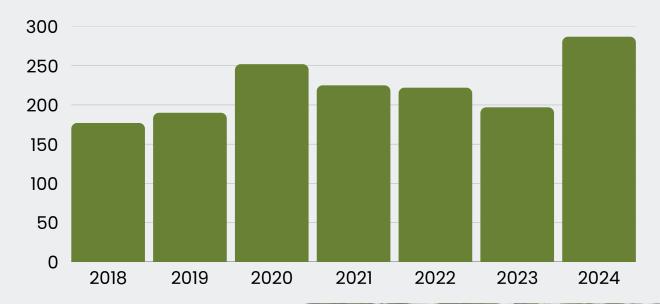
TxGBR employs around 60 part time and full time staff. However, the amazing work with our clients could not be possible without our many volunteers that help in a variety of ways throughout the year!





### **Clients Over Time**

Looking back and reflecting on previous years, is a key element in our Performance Quality Improvement process. This year, with the growth and addition of new programs, we served a record number of clients. This data represents unduplicated client counts.

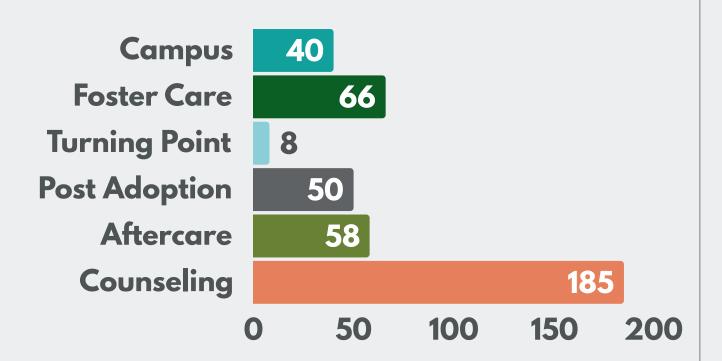


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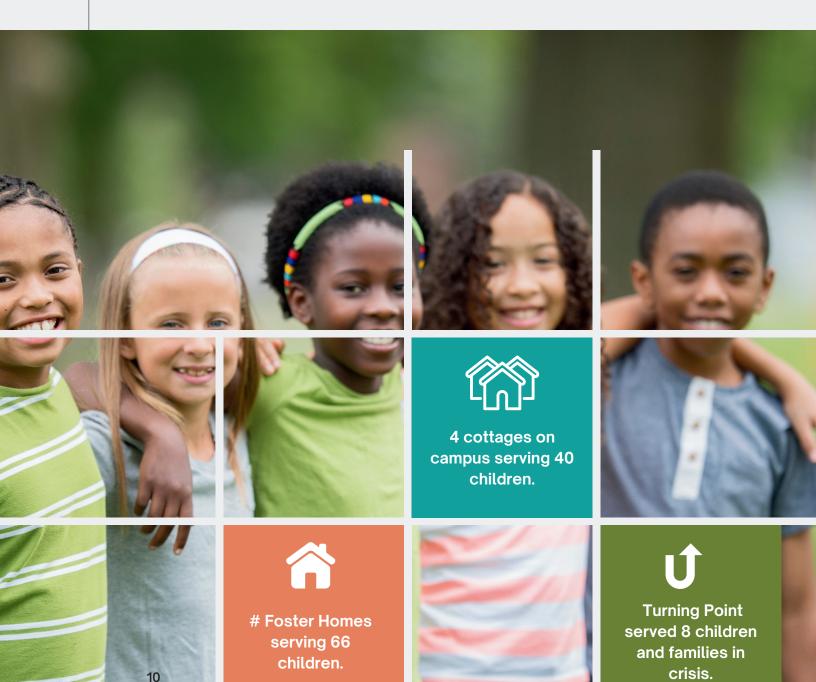
#### Programs

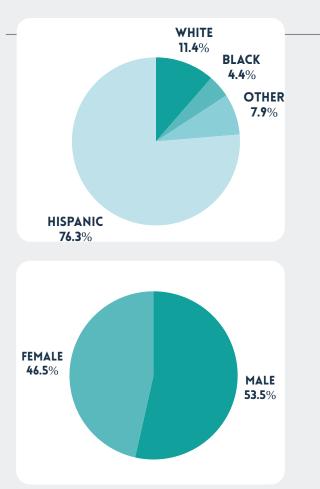
Some clients are served in a single program, while others may be served across multiple programs depending upon their individual needs. This data shows client counts for each program, but may include duplicated client counts when they are served by multiple programs. For example, all of our residential clients are also served by our counseling program.



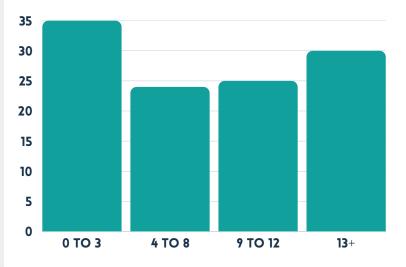
### **Residential Programs**

What began as a single cottage serving boys in 1975 has grown into 3 different residential programs, serving both girls and boys. These programs combined served a total of **114** children this fiscal year.











- 11 adoptions
- 19 family reunifications

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- 100% safe in care
- 91% felt safety

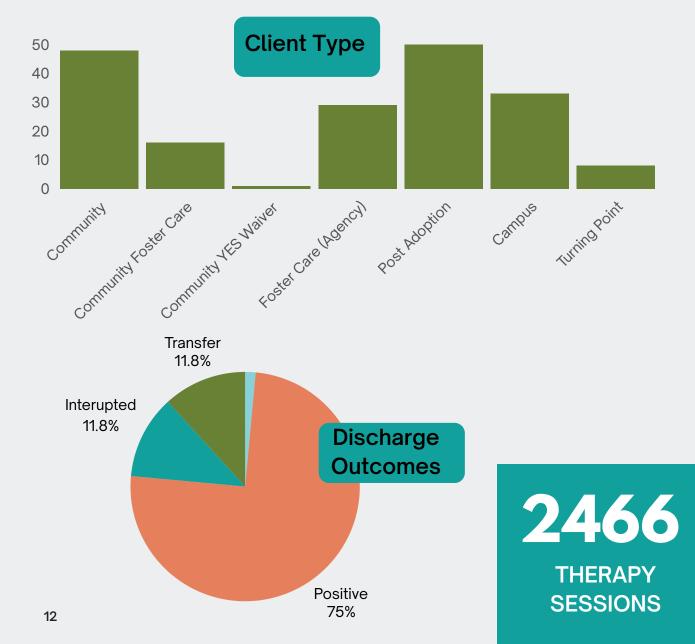


- 92% positive discharges
- 93% stable level of care
- O psychiatric hospitalizations
- 1 emergency behavior intervention
- 1 unauthorized absence

## Counseling

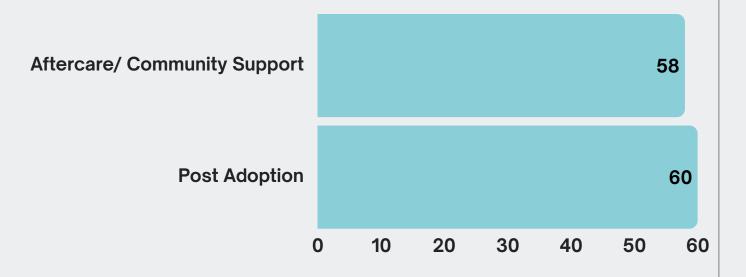
While our counseling program was initially designed to serve only our residential clients, the program has expanded over the years to serve the community in a variety of different programs. TxGBR has partnered this year with multiple other local agencies to provide Equine Assisted Psychotherapy.

Our therapists are trained to provide a multitude of interventions including EMDR, TF-CBT, DBT, SFBT, CBT, and EAP. Our counseling staff includes 4 licensed professional counselors (LPC-S), 3 LPC-Associates, and 1 LMSW under clinical supervision. We have 3 additional certified equine specialist that assist with equine assisted psychotherapy.



#### Aftercare/ Community Support and Post Adoption

This past year, we expanded our Aftercare/ Community Support programing with the launch of the Post Adoption Program. This program serves families who have adopted through any agency or who have Permanent Managing Conservatorship (PMC) of their children.



TBRI HEALING HEARTS FAMILY CAMP PARTICIPANTS

22



POST ADOPTION SUPPORT GROUP PARTICIPANTS



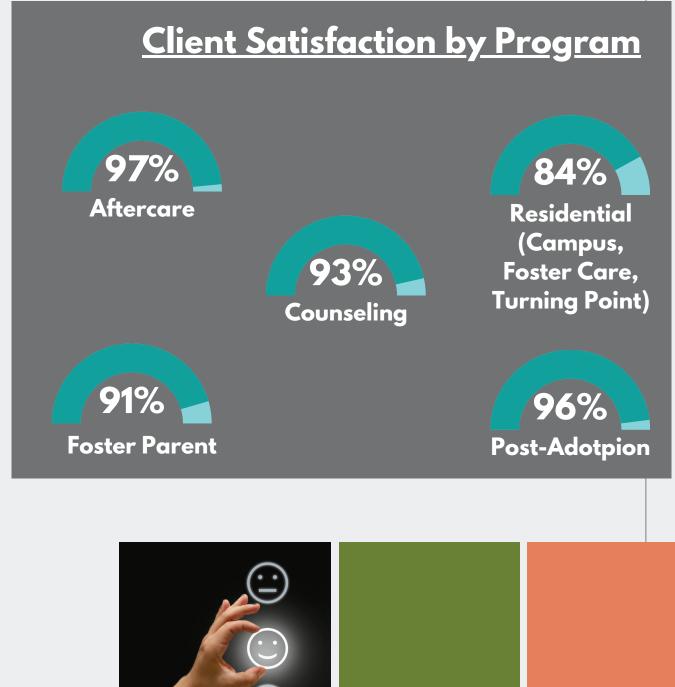
# Equine Program 855 Equine Activities 50 Horses

Equine activities foster adventure, camaraderie, and confidence in children, as participants often begin their journeys nervously but finish with a sense of pride and joy. These activities could be a trail ride, riding lessons, or even EAP (Equine Assisted Psychotherapy). For staff, enrichment opportunities focus on self-care and team-building, allowing them to enjoy riding while reaping the therapeutic benefits of interacting with horses. Monthly field trips provide older residents with enriching learning experiences, where teenagers expand their knowledge by observing various equestrian events.

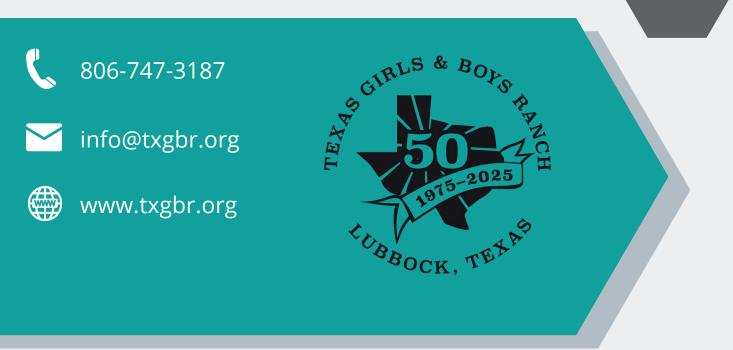




Part of the agency PQI process involves regularly surveys agency stakeholders. This includes staff, clients, and others. Employees are surveyed for engagement quarterly and satisfaction annually. Employee satisfaction for this fiscal year was **86%**.







COA Accreditatio

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We look forward to continuing to partner with our community to serve in this ministry. Stay tuned as we continue to share this key information with our stakeholders. We anticipate another record year as we celebrate our 50th anniversary in FY 2025.

To partner with us through donation follow the QR Code link below or text RANCH to 888-903-4471 to stay in the loop all year long!



