

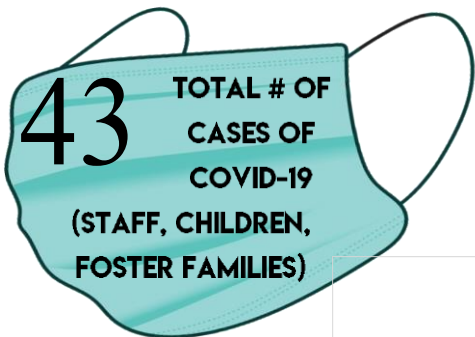


ANNUAL PERFORMANCE QUALITY IMPROVEMENT SNAPSHOT REPORT

FY 2020



Serving families since 1975

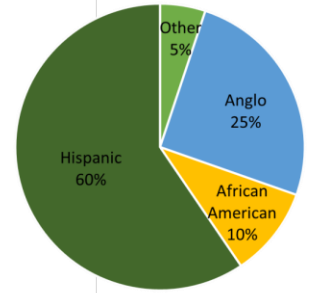
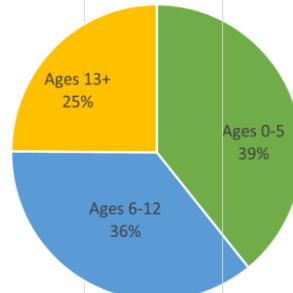
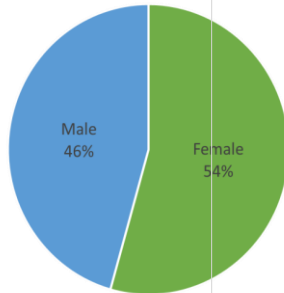


252

TOTAL NUMBER OF CHILDREN SERVED



2478 THERAPY SESSIONS



- 111 Family sessions
- 159 Group sessions
- 2208 Individual sessions



100% SAFE IN CARE

60 OPEN AND CLOSED CASE RECORDS REVIEWED

HR AUDIT CONDUCTED WITH NO FINDINGS

5 physical Intervention restraints

100% Debt free organization

195 VOLUNTEERS
1501 VOLUNTEER HOURS

EMPLOYEE SATISFACTION
82%

CLIENT SATISFACTION
92%

13 ADOPTIONS

Sharing Jesus - Healing Hearts - Transforming Lives